

reviver

A SMARTER WAY TO TALK TO YOUR CUSTOMERS

 MapleGraph

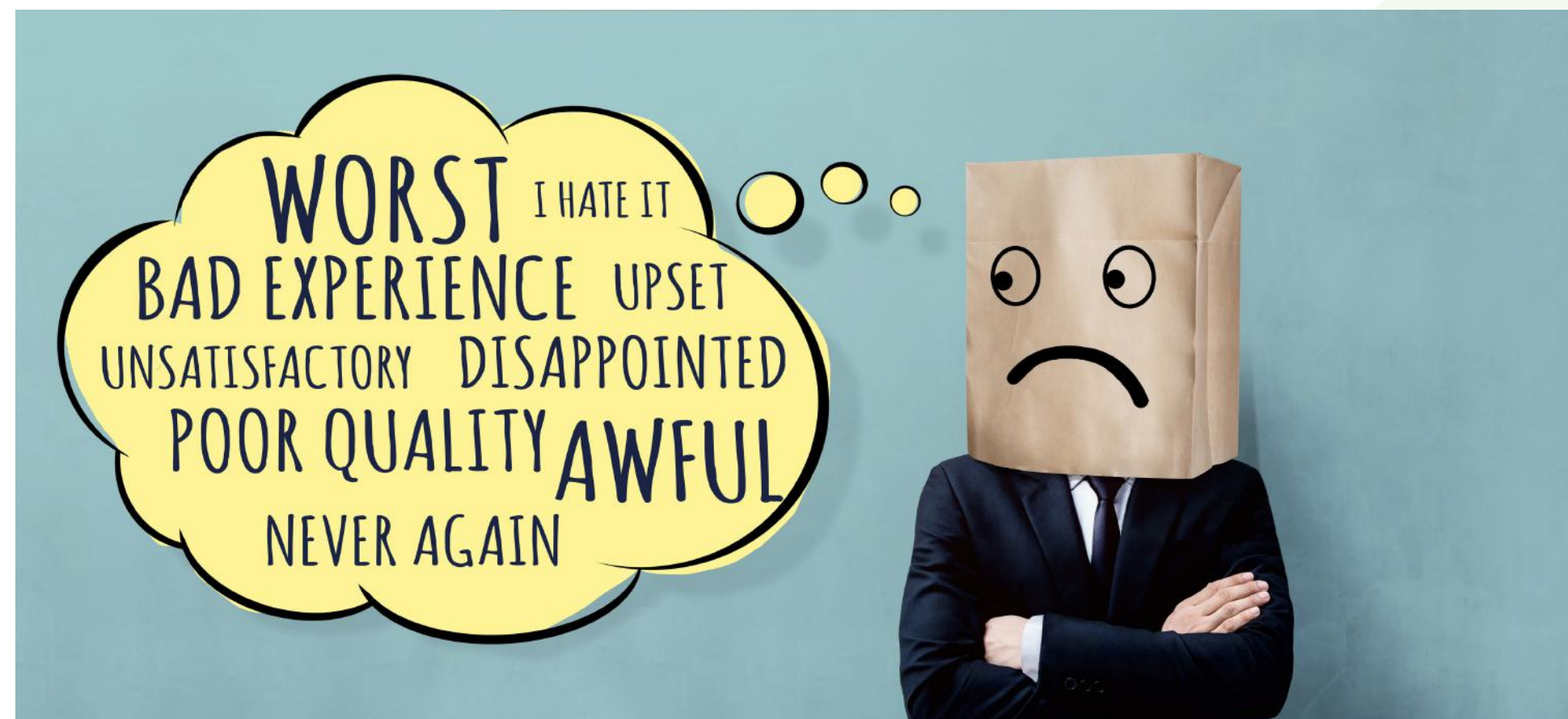
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Are you still using the **PAPER**
Feedback forms?



IT'S ABOUT TIME YOU STOPPED!

A negative customer is almost always a customer lost...



THE KEY IS TO ACT INSTANTLY!

INTRODUCING REVIUER



A smart and interactive way to get reviews and responses to surveys from your customers and visitors.

Run Ad Campaigns

- Run your digital content when the customer is not providing feedback
- Increase revenue by playing advertisements
- Showcase your offers and upcoming events

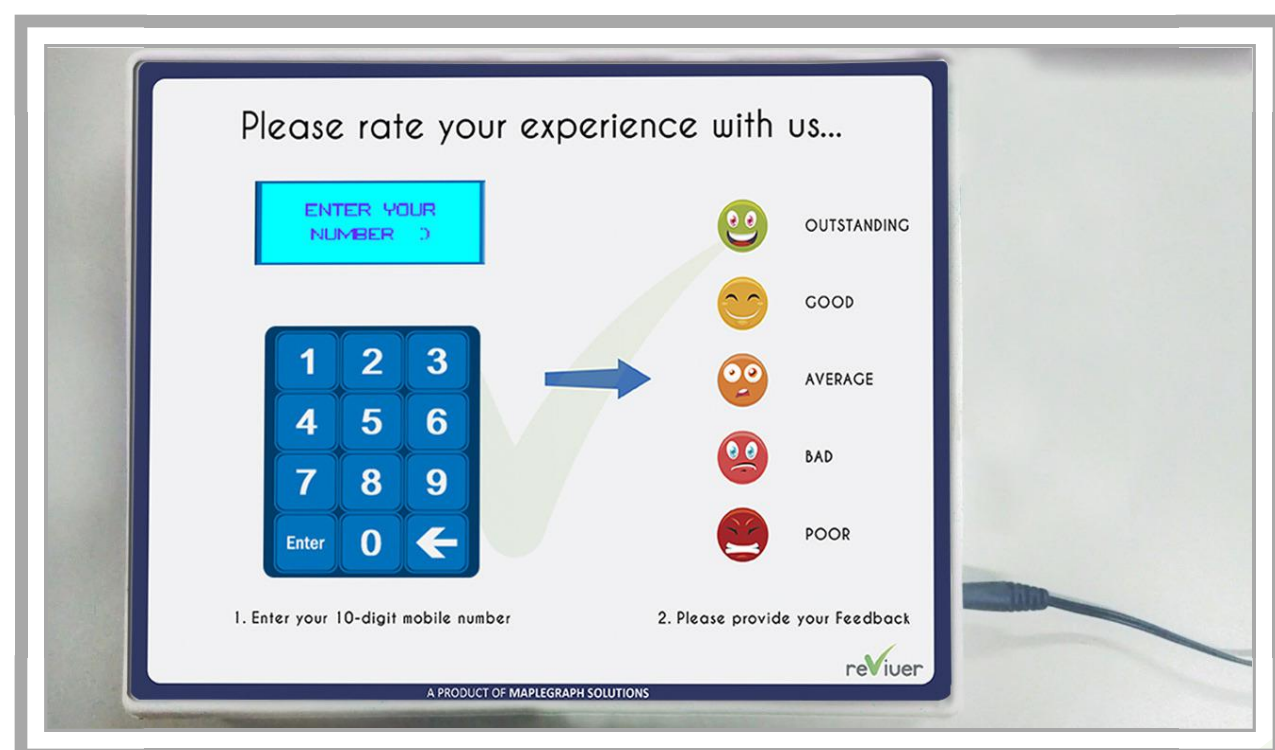
SMS Marketing

- Follow up with customer feedback using automated SMSs
- Schedule SMS on customers' birthdays & anniversaries
- Promote your business with SMS using bulk messaging

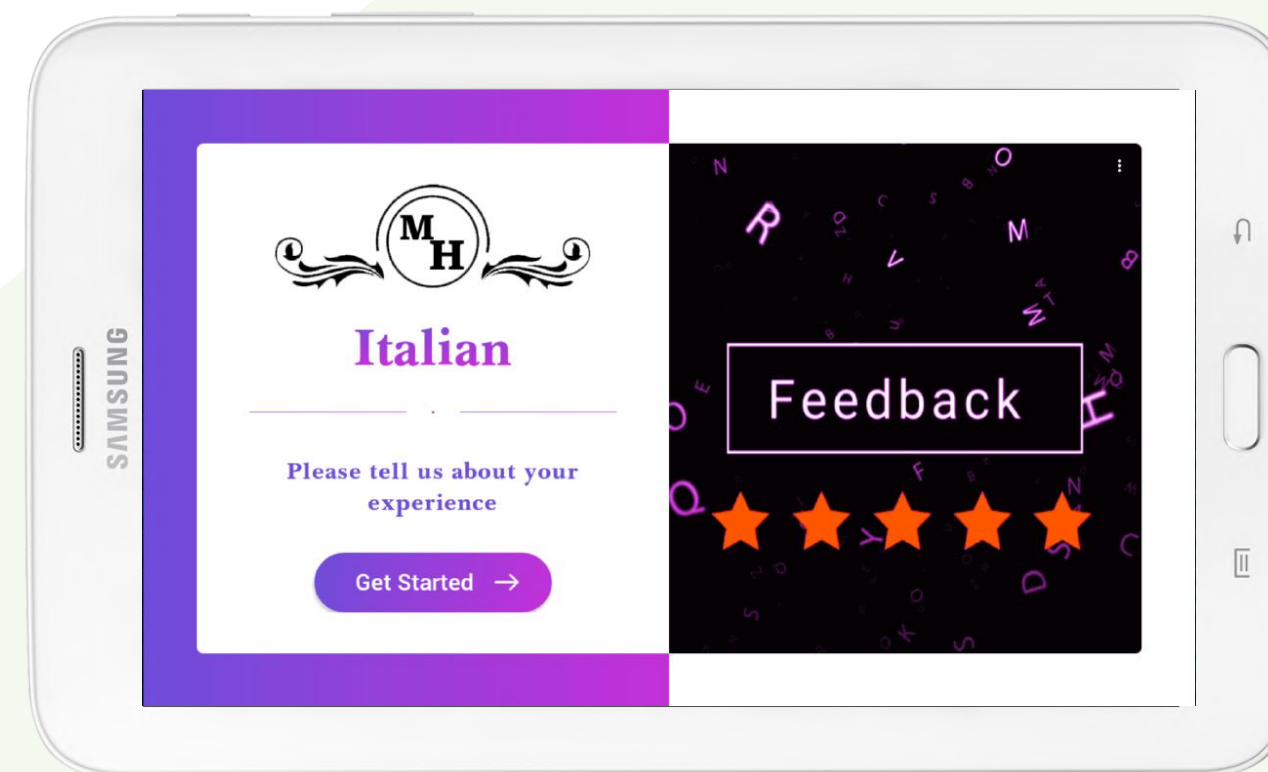
Obtain Feedback

- Enhance brand reputation
- Uncover customers' pain points and attract new customers
- Improve customer experience and retention using their suggestions

AVAILABLE IN MULTI VARIANTS



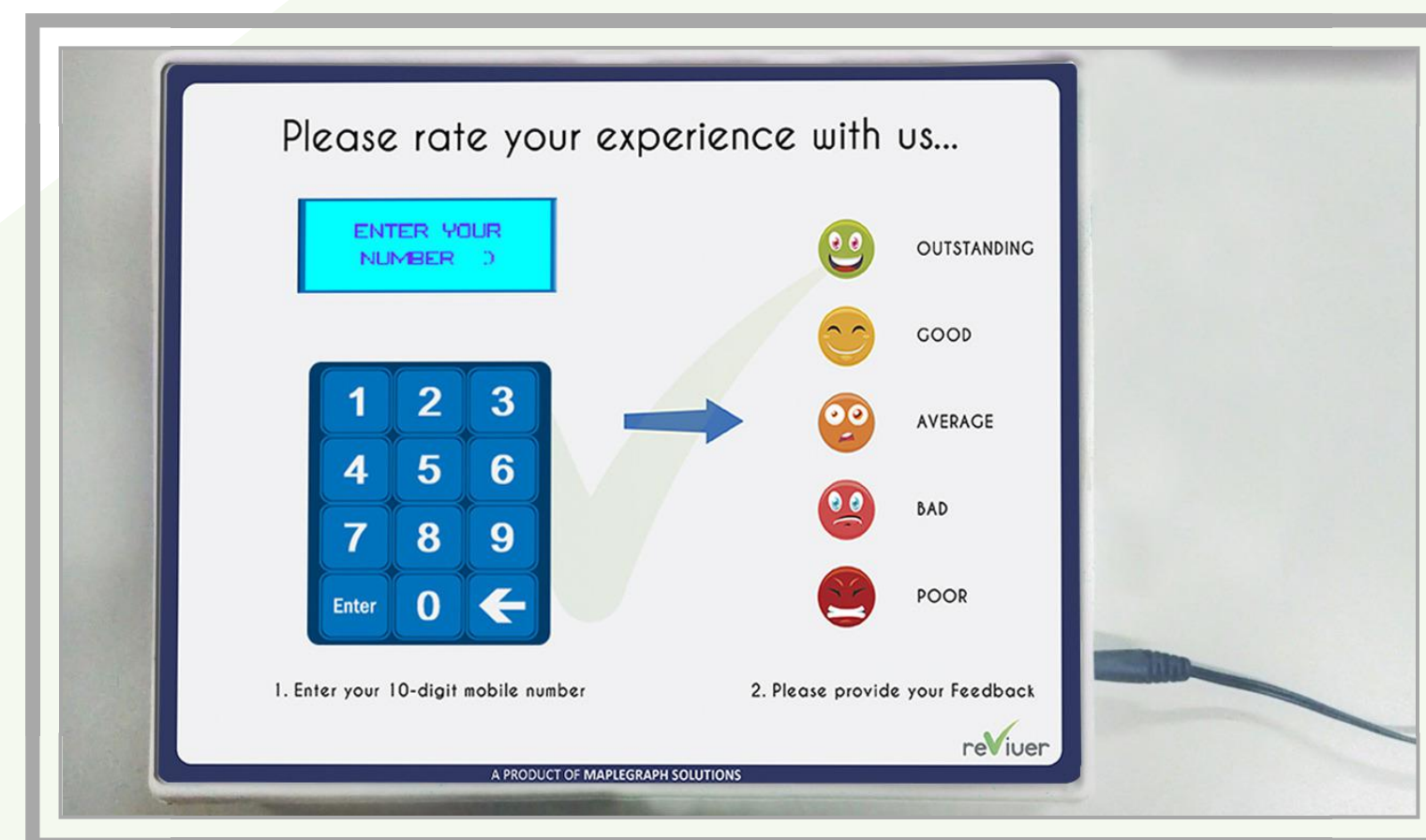
**Five Button
Feedback Machine**



**Android
Tablet Solution**

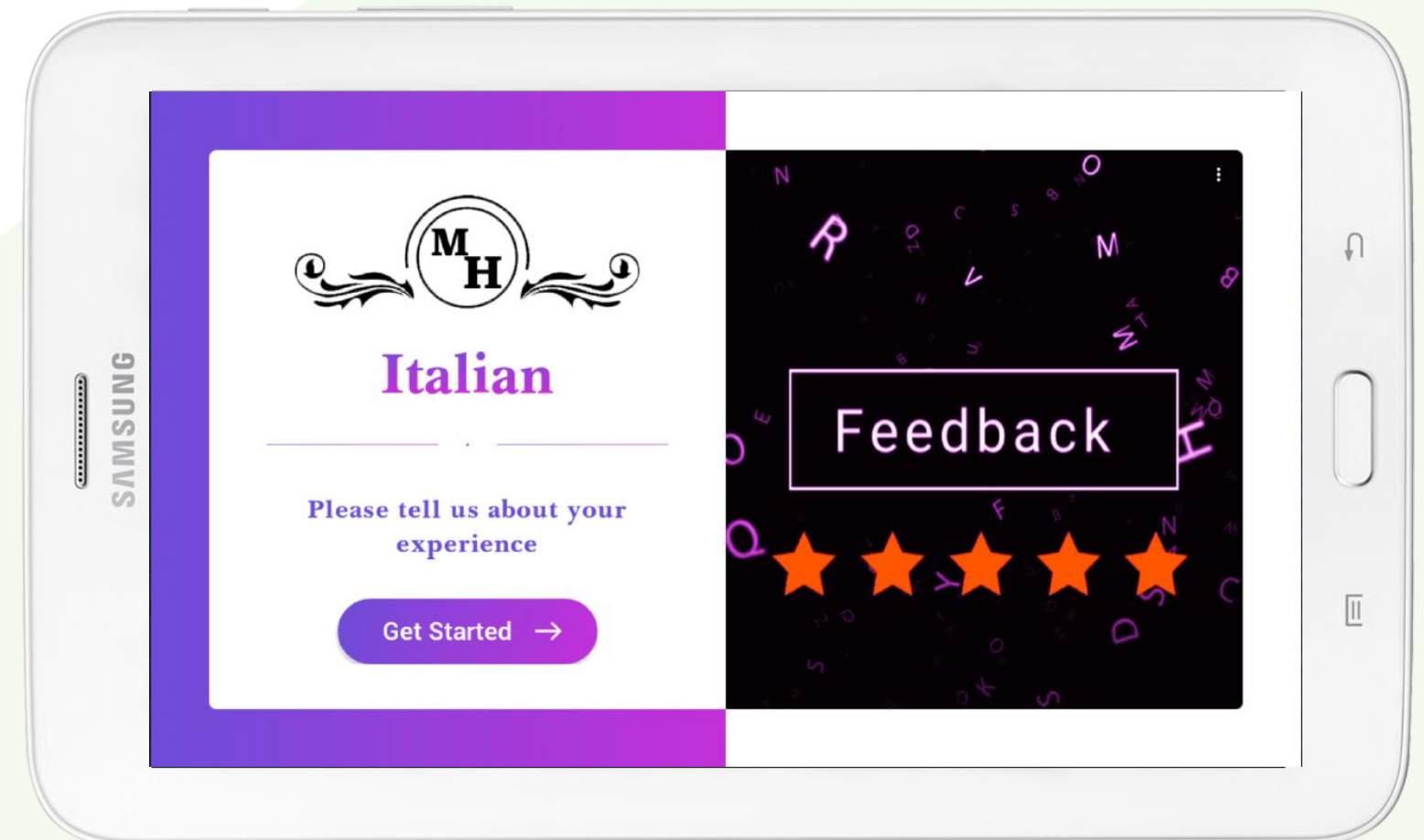
FIVE BUTTON FEEDBACK MACHINE

- A simple and robust solution
- Easy to wall mount to make it anti-theft
- Real-time data capture with WIFI/LAN
- Fully customizable to rebrand
- Available in different models :
 - Just the feedback rating
 - Enter the mobile or invoice number before providing feedback
 - Swipe Employee card before providing feedback

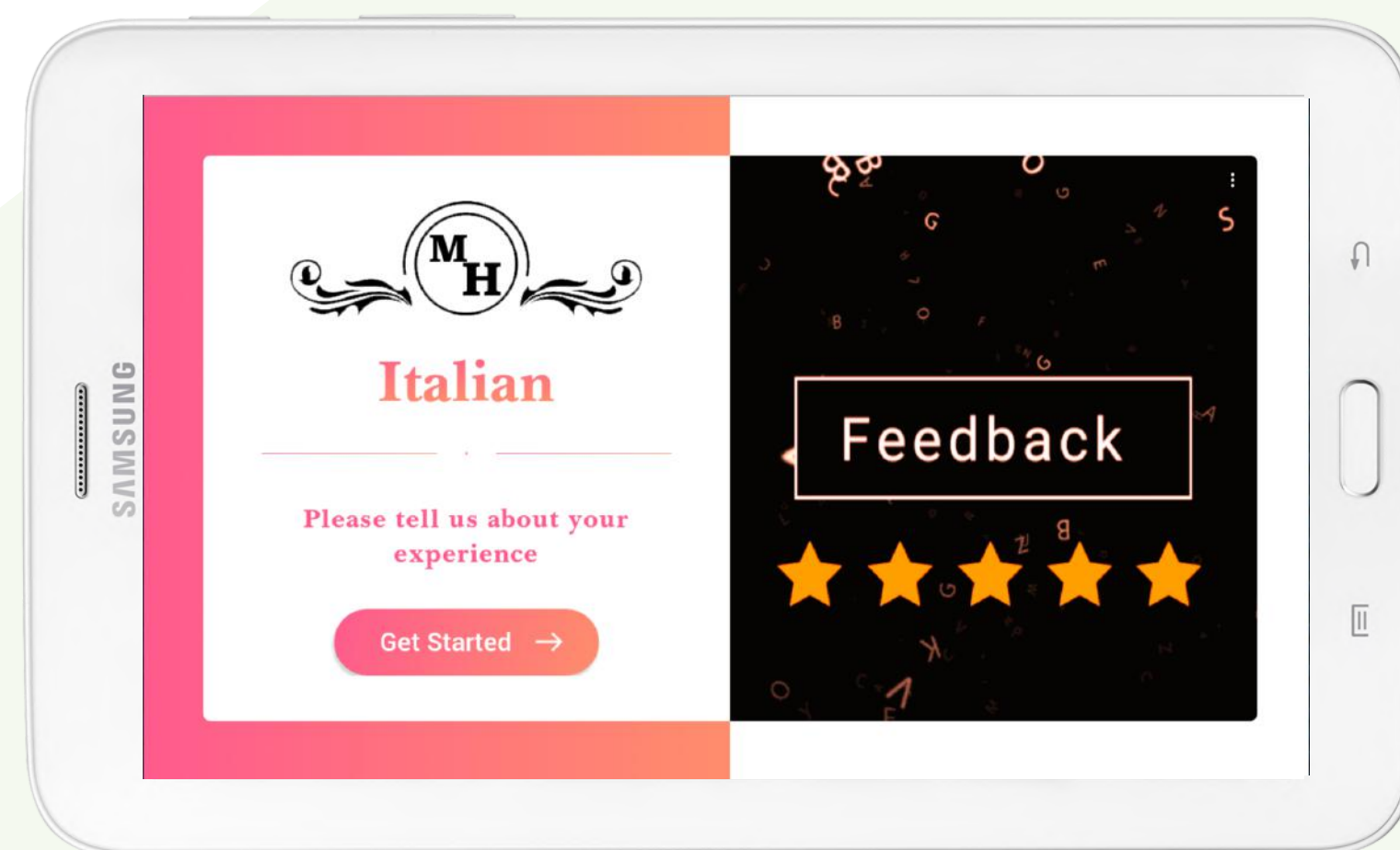
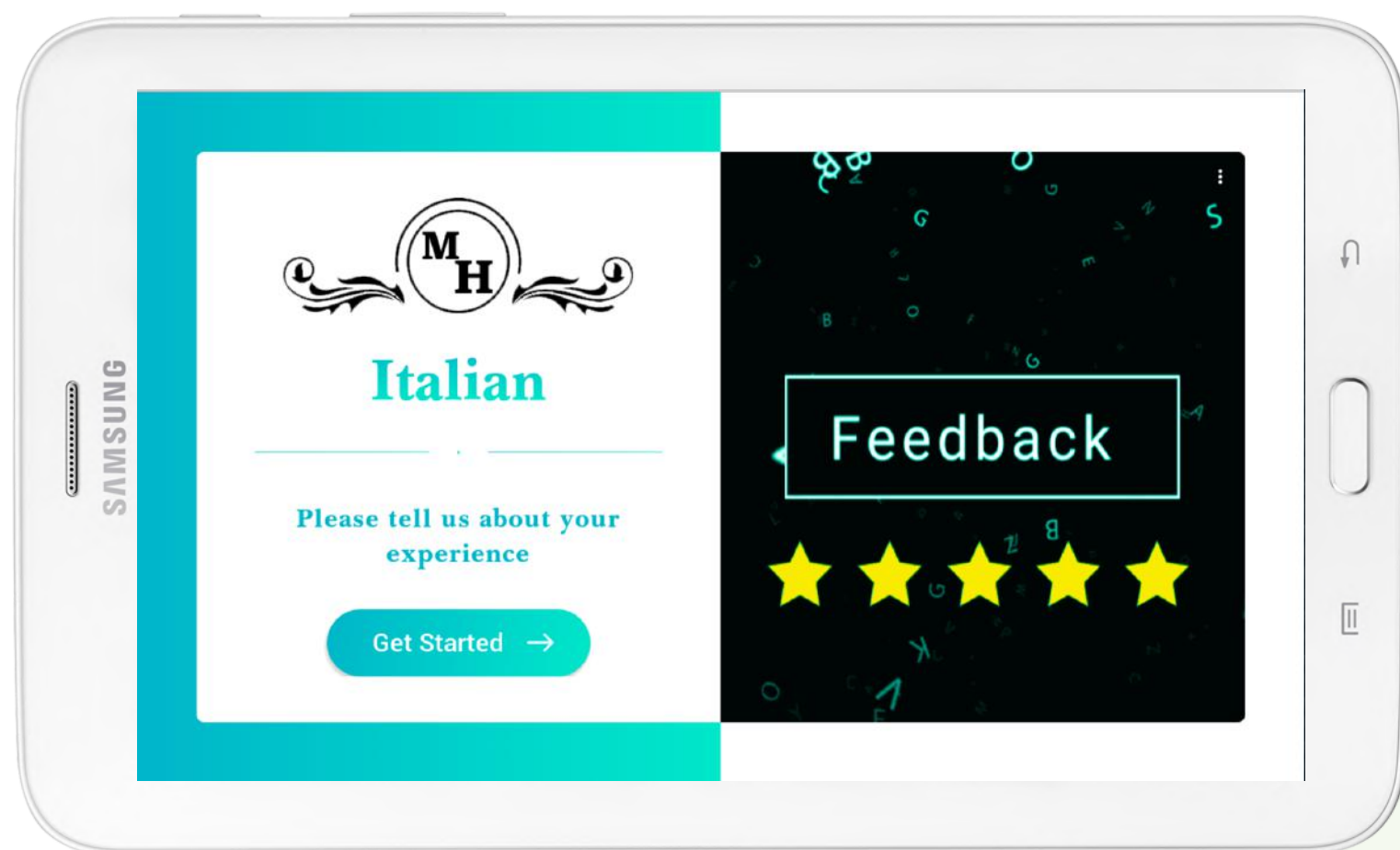


ANDROID TABLET SOLUTION

- Fully Customizable with your own logo & name
- Multiple Question Formats
- Get user details to follow up easily
- Real-time data capture with embedded SIM/WiFi
- Works in online as well as offline mode
- Most user-friendly interface
- Available with different Kiosk options :
 - Wall mount
 - Floor stand
 - Desk/Counter mount etc.

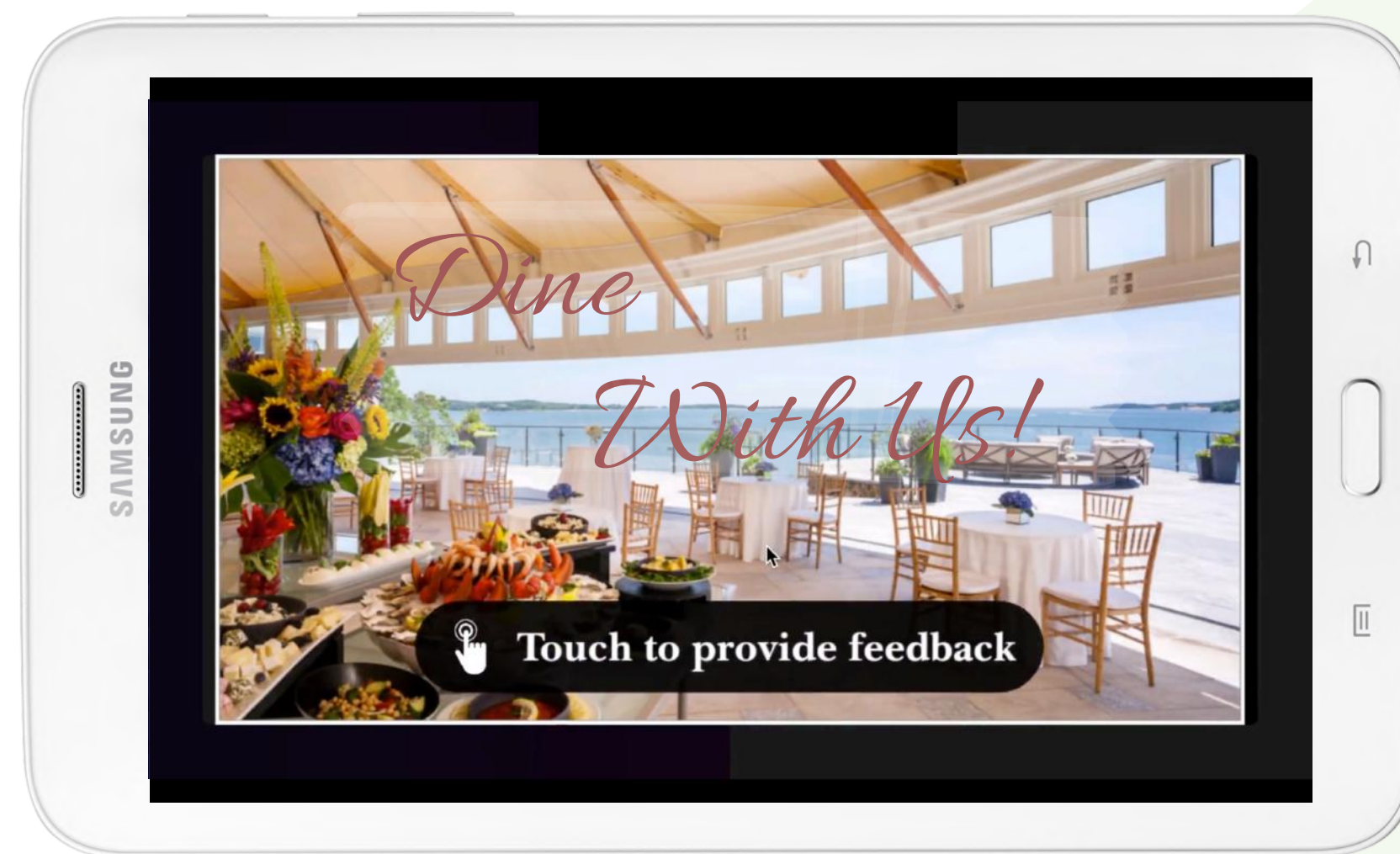


Choose A Predefined Theme Or Create Your Own



and many more...

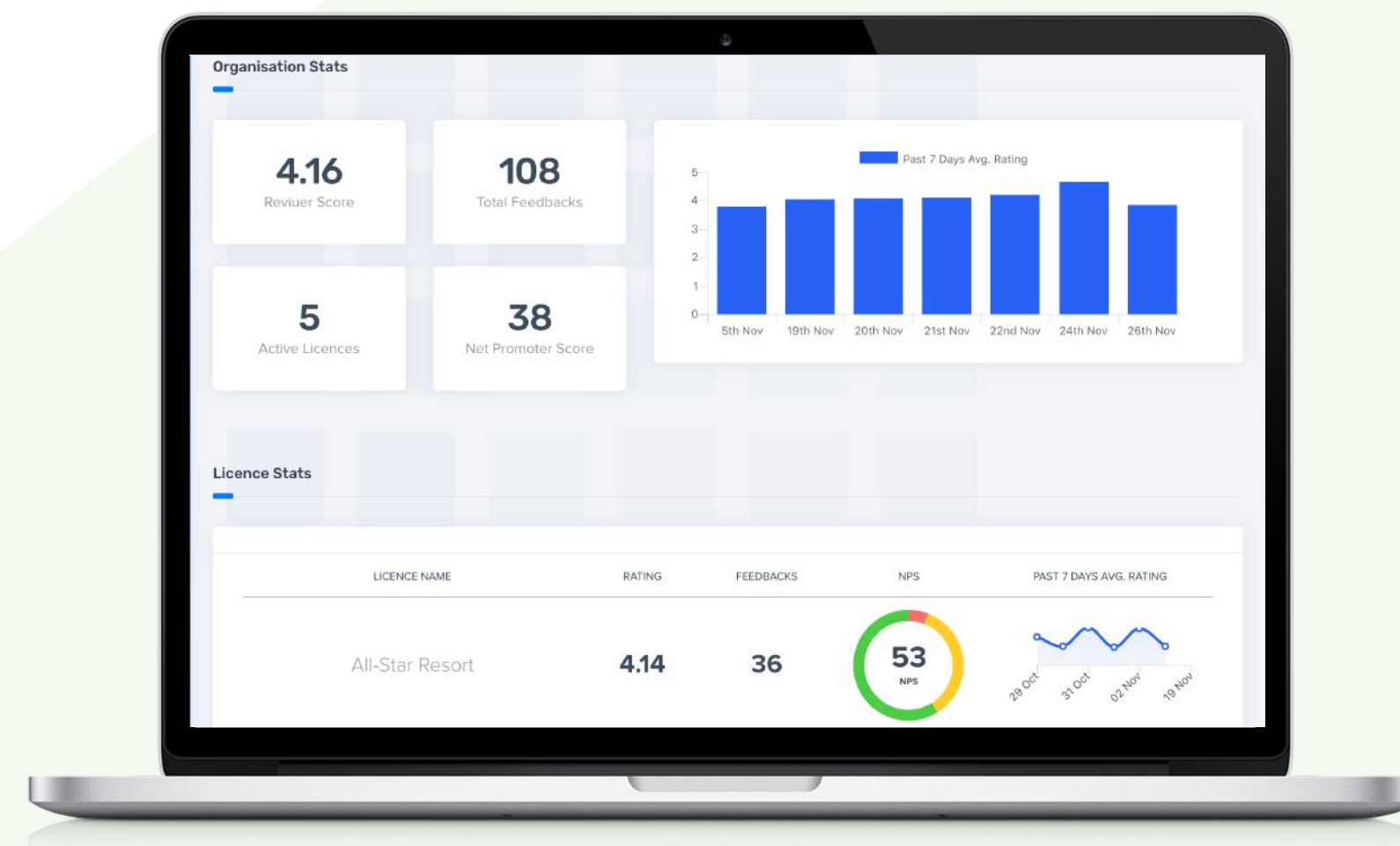
Run Your Content/Advertisements



Run your content or any number of advertisements in a loop when the screen is idle i.e when no user is providing their feedback.

MANAGE EVERYTHING USING OUR CLOUD DASHBOARD

- Central device management
- Permission based user management
- Consolidated reports
- Multi-location management
- Manage media content on each device
- Enable optional settings :
 - Instant alerts through SMS and emails in predefined scenarios
 - Issue Escalation
 - Reward Program Integration



REPORTS AND ANALYTICS

- Generate detailed reports to know your strengths and identify functions that need improvement across different departments and multiple locations.
- Evaluate your NPS, CES and Customer Satisfaction scores to know about your performance every day.
- Run experiments and calculate success rates instantly to find out what's working and what isn't in real-time and take decisions accordingly.

A P P L I C A T I O N S



Restaurants



Hotels



Spas & Salons



Service Centers



Banks & Financial Sector



Healthcare, Hospitals & Clinics



Retail & Shopping



Automobile sector



Events & Conferences



Airports, Railway & Metro stations



Private & Public Transport



Schools & Universities

And many more...

reviuer



Sign Up with
Reviuer

Obtain Customer
Feedback

Take Instant
Actions

Increase Customer
Retention

It's not the one BIG WOW to one customer that wins the day.



It's the one LITTLE WOW delivered consistently to every customer.

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